



CITY OF GALENA PARK



Utility Building Department
2000 Clinton Dr.
P.O. Box 46
Galena Park, TX 77547

Customer Service: 713-672-2556
Fax Number: 713-672-1840
Online Payments: www.officialpayments.com

NAME: _____

SERVICE ADDRESS: _____

MAILING ADDRESS: _____

APPLICANTS TDL/ID: _____ PHONE NUMBER: _____

APPLICANTS PLACE OF EMPLOYMENT: _____

PHONE NUMBER: _____

CHECK HERE FOR PAPERLESS EMAIL BILLING

EMAIL ADDRESS: _____

CHECK ONE: PROPERTY OWNER RENTER

IF RENTER, PLEASE COMPLETE THE FOLLOWING:

LANDLORD: _____ PHONE: _____

LANDLORD'S ADDRESS: _____

HOW WILL THE WATER BE USED? DOMESTIC BUSINESS OTHER

IF THE WATER WILL BE USED FOR "BUSINESS" OR "OTHER" PURPOSES, PLEASE DESCRIBE THE INTENDED USE BELOW:

Account Confidentiality Request: Section 182.052 of the Texas Utilities Code provides that a government-operated utility such as the City of Galena Park may not disclose personal information in a customer's utility account or other information related to utility usage or billing if the customer requests that the information be kept confidential.

Yes, I request confidentiality

No, I don't request confidentiality

APPLICANT SIGNATURE: _____ DATE: _____

FOR OFFICE USE ONLY

Account # _____

Service Start Date: _____

Work Order # _____

Water Clerk Initials: _____

City Of Galena Park
Utility Service Agreement

On this date the City of Galena Park, an Incorporated City organized under the laws of the State of Texas (hereinafter called the City) and _____, (herein after called the customer) enter int an agreement for Utility Service.

The City shall sell and deliver water and/or wastewater service to the Customer and the Customer shall purchase, receive, and/or reserve service from the City accordance with the Ordinances of the City as amended from time to time by the Governing Body of the City. Upon compliance with said Ordinances, including payment of a deposit, the Customert qualifies as a new customer or continued as transferee and thereby be called a Customer.

City shall endeavor to deliver to Customer a monthly statement of the amount due to the City for water and sewer services, but failure of Customer to receive such statement from City or failure of City to properly mail the same will not relieve the Customer of their obligation to pay the amount in full by the due date and/or penalties.

In consideration for the supply of water and sewer services, Customer agrees to timely pay each bill in the amount and at the rates established via ordinance by the city, which amount and rates may be hereinafter amended from time to time. Customers meter shall be read each month at times and dates selected by the City. The full amount of the bill shall be due and payable on or before the date specified on the bill. City may vary the length of time between readings if such variance is necessary to keep Customer's account current. Should Customer fail to pay any bill in full or in or before the due date, water and sewer services may be disconnected, at the option of the City, with a reconnection fee in amount as specified in the Ordinances of City.

All water shall be metered by meter to be furnished by the City. The meter and/or wastewater connection is for the sole use of the Customer as is to provide service only to one dwelling or one business unless other arrangements have been made with the City prior to agreement approval. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub meter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

City's authorized employees shall have access to property or premises for which service is provided at all reasonable times for the purpose of inspecting, repairing, removing or exchanging all appliances belonging to City and used in connection with the waterworks and sewer systems, and Customer hereby agrees to grant such access and not to interfere with City employees in the discharge of their duties.

The Customer shall hold the City harmless from any and all claims for damages caused by service interruptions due to the waterline breaks by utility or like contractors, tampering by other Customers/users of the City, normal failures of the system, or other events beyond the City's control.

The dposit herewithmade shall be held by the City as security for the payment of future water and sewer service for the period of this contract, which shall terminate upon written request of Customer or upon disconnection of such services by the City. Upon termination of this contract, the deposit will be refunded to the customer provided that Customer has paid all charges for the water and sewer service,